Operations Coordinator Report

Feb. 22, 2023

# **Program Updates:**

## Kid’s Learn to Ski Program update:

On Feb 11, the Cross Country race team coaches and athletes assisted with lessons and Coach Claire gave a short presentation on the Race team. A second date, March 11th is set for the cross country race team to assist with lessons.

On Feb. 18, The Biathlon Bears coaches came provided a Biathlon Bears try it lesson focused on shooting the eco aims with the Jackrabbits 3, 4 and Go Ski Girls and Boys Club skiers. Coach Cori gave a short presentation on Biathlon Bears.

### Parent Leaders

As a way to support parent leaders with their volunteer role, ski lessons were offered. 2 parents have taken the lessons and feedback was that the lesson was valuable in helping them to feel more confident and supported in their role as leaders. As well, leaders felt the lesson would be most beneficial if offered before they program starts- December.

## Learn the Trails & Trail Safety Clinic

We held the 2nd trail safety clinic on Feb 4th. Members of the Risk Assessment Subcommittee led the clinic. We had a couple of people attend, with specific information they were looking for. A round table info session was held to answer their questions. One older member expressed safety concerns if he was to fall while skiing and how to access help. He was helped to set up Trail Forks and shown how to use the emergency location feature. Next clinics will be held in the spring/summer.

## Community Partnerships:

The Wellness Try it Day on Friday Feb. 10th for The GPPSD was a hit. We offered 3 snowshoe sessions to 31 adults. Many of the participants had never been to Wapiti Nordic. An information table was set up and each group received a short intro to Wapiti Nordic speech along with program postcard to take home with them. This was a great opportunity to talk about some of the summer programs.

### County Tourism project

County crew, including some county staff (Christine) came out to Wapiti Nordic to shoot footage for their tourism video. Wapiti Nordic was identified as a natural tourism location along with several others spaces/places. We had skiers of different demographics and a snowshoer out on the trails as models. Angela Sears was project lead from the county.

## Lesson Stats:

all types of lessons- Total: 59 people took a lesson

**December:** 17 people took a lesson

**January:** 30 people took a lesson

**February:** 12 people took a lesson \* freeze/melt and icy conditions impacted rentals

## Rental Stats:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Month** | **Prebooked- Zone4** | **Drop in Cash** | **Drop in-web store** | **Monthly Totals** |
| **December** | 18 | 13 | 18 | **49** |
| **January** | 22 | 37 | 13 | **72** |
| **February** \*up to Feb. 19 | 11 | 12 | 10 | **33** |
| **TOTALS** | **51** | **62** | **41** | **154** |

## Google Workspace

The google dashboard has been set up for Wapiti Nordic. I have uploaded many documents to it and have organized the documents into files. This will be the clubs “server.” The Google workspace will be an essential part of the club moving forward, and help to move club documents off of personal computers and into a shared space that others can access.

For instance, the Celtics contracts has been uploaded to the space along with the Loppet report and the pricing matrix. When we edit the matrix, it can be done right on the google workspace and this will minimize different versions floating around and being referenced.

# Other: Lodge

Vacuum and shop vac were purchased from Canadian Tire, along with additional vacuum bags.

## Feedback

Feedback from people coming to lodge has been very positive. This weekend we had a man from Boston come through. He was very impressed with the trails and said he planned to bring his co-workers out for a group ski.

A family was sent out on the snowshoe trails. They brought their own snowshoes. They called the club in a panic as they felt disorientated and were unsure of where to go and how long it would take to get back. They had 3 little kids with them under 7. We were able to direct them over the phone to the right trail. They were back at the lodge in 15 minutes. They said the trails were not easy to follow and had concerns about the trail markings.